

## PRIVACY POLICY

Most Recent Update: 04/08/2024

This Privacy Policy explains how Audio Video Systems collects, uses and discloses personal information of its customers.

**COLLECTION OF PERSONAL INFORMATION** We collect addresses, cell phone/ home phone numbers, and/or email address for invoicing, scheduling, sending bids and any other communication needed for your job.

Information collected directly from you: We may collect personal information directly from you, or your builder. Personal information we collect directly from you may include first and last name, address, email address, and phone number.

### USE OF PERSONAL INFORMATION

We use information collected directly from you to provide you with our products and services, customer service and support, and other relevant information. We may also use this information to market our products and services to you, including by email and text message subject to your consent. We use information collected from our advertising partners to market our products and services to you.

### DISCLOSURE OF PERSONAL INFORMATION

We may use third-party service providers to assist us with providing and marketing our products and services to you and we may share your information with such third parties for these limited purposes.

- We use Constant Contact for our email marketing and text message communications. For more information about how we may use your information with Constant Contact and the information that may be collected through our email campaigns, see Constant Contact's Customer Data Notice available at <https://www.constantcontact.com/legal/customer-contact-data-notice>.
- We use QuickBooks Online as our payment processor. QuickBooks uses and processes your payment information in accordance with its privacy policy available at [Quickbooks.intuit.com](https://www.quickbooks.com/privacy)

### EMAIL AND TEXT MESSAGE COMMUNICATIONS

If you wish to unsubscribe from our email campaigns, please click on the Unsubscribe link at the bottom of any marketing email sent from us.

If you wish to stop receiving text messages from us, reply STOP, QUIT, CANCEL, OPT-OUT, or UNSUBSCRIBE to any text message sent from us.

You may have the right to request access to the personal information we hold about you, to port it to a new service, or to request that your personal information be corrected or deleted. To exercise any of these rights, please contact us at [jill@avsboise.com](mailto:jill@avsboise.com)

### CHANGES TO THE THIS PRIVACY POLICY

We may update this Privacy Policy at any time. Please review it frequently.

### CONTACT INFORMATION

If you have any questions about this policy or our privacy practices, please contact us at 2083859281